



**COVID -19**  
**IF YOU ARE ASSISTED BY THE AIDE AUX MIGRANTS DEPARTMENT**  
**THIS INFORMATION CONCERNS YOU**

**The monthly financial allowance will be delivered as usual. The housing centres will remain open. While the coronavirus crisis goes on, the Hospice général will keep assisting its beneficiaries.**

For sanitary reasons, the offices located avenue Eugène-Lance and Bouchet are temporarily closed. However, all social workers are still in activity and will answer your queries. They will be available through different means (telephone, emails, WhatsApp).

The monthly allowances will be processed at the usual date. No payment will be stopped, even in cases of missing documents.

However, if you would like to send us documents (pdf, doc, docx, jpeg format or other), please send an email to the generic address of your unit. If you do not possess an email address, you can also send your documents using your smartphones.

If you are faced with an emergency and cannot reach your social worker, call the **Helpline**:

022 420 58 98

Monday - Friday

10 am – 3 pm

People coming from the Asylum Seekers Federal Centres are requested to go to our office Bouchet, Avenue de Meyrin 49, 1203 Geneva (opening hours : 8.30 am – 12.00 am / 1.30 pm – 5 pm).

Housing centres are living places and remain open.

The centre's maintenance and mail distribution are done by a team of Hospice général partners that will be present everyday and in every center.

23.03.2020